



Andy 25

Andy loves technology and tries to keep up with all new innovations. He bought his echo right after it came out. He uses it every day. He eventually bought another echo and became interested in smarthome appliances. He now needs to connect his new echo and smart home devices.

Frustrations

- Having issues connecting his echo with his smart devices
- Too many different apps for all his smart devices but no way to control everything from one place.

Needs

- To easily communicate with this smart home setup
- A way to see that devices are connected with the Alexa app
- A single place to control all his smart home devices